



SpliceIMS (Intelligent Managed Solutions)

Why SpliceIMS?

We Strategize so You can Maximize

Imagine! You can free up your IT staff to maximize your business effectiveness. We make that possible by managing your internal telecom infrastructure to impact your bottom line with cost savings!

Improve your Efficiency

We are your first line of defense in the complexity of the carrier world. Our dedicated staff will connect you to the right resources to bring an efficient and rapid resolution to any potential crisis.

Improve your Ability to Compete

SpliceIMS (Intelligent Managed Solutions) delivers a higher standard of networking quality while reducing internal costs to optimize your ability to compete with efficiency and success.

Our clients realize & appreciate the following advantages:

- A highly experienced & dedicated Splice team who custom design your network services.
- A single source for a variety of pricing options, cost comparisons and analysis
- Experienced professionals working as a team and becoming integral to your business.
- Complete integration and cooperation within each unique customer environment.
- Seamless transition throughout the process: customized & detailed review, single point of contact managing the entire end-to-end process for all solutions.
- Cost savings realized by outsourcing the management of all telecommunication network services including:
 - Service Delivery
 - Provisioning & Project Management
 - Customer NOC Support
 - Vendor Ticketing and Escalation processes.



What We Offer

Splice Outsourced Services

Cost Efficient

Outsourcing telecommunications cost management, service delivery and end-to-end project management allows a company to focus on what it does best, while allowing Splice to do what we do best.

Benefit from our In-house Telecom Expertise

Outsourcing with Splice does not mean sending the work off-shore. By partnering with a telecommunications consulting firm that specializes in telecom order management, RFQ management, contract negotiations, managed services and outstanding service and support, your IT staff can focus their time and effort on your internal core business requirements.

A Telecom Partner offers Expertise & Diminishes Staff Stress

Consider the benefit by having all telecom issues managed by an outsourced telecom partner. Sure, consolidating may help a business reduce labor costs, but it often increases the risk of overwhelming staff and assigning tasks that may not be their area of expertise. Customer satisfaction may be reduced if quality decreases. By outsourcing these responsibilities to Splice, these obstacles are easily overcome.

"The Splice team are real professionals. They know how to get things done and especially with the big carriers. It is a pleasure to work with and having Splice manage our network leaving us stress free. They perform with excellence, from implementation through test and turn up, and ongoing support."

– Armen Gasanyan, Director of Information Systems
Sputnik Design Systems

Cutting Edge Service Selection

By keeping up with changes in the industry, Splice Communications offers the ideal support with telecom planning, implementation and outsourced managed services. Our expertise will search out the right support and alleviate frustration.

"Splice is not just another service provider, they are truly a "Solutions" provider. They take care of our business. We had an installation in Vietnam and California, Splice managed all aspects including our customer premise equipment on each end. We transitioned another circuit to Splice when we moved to a new building site. Splice went above and beyond to escalate with the carriers on our behalf to get the circuit installed. they were very focused on our needs as the customer."

– Denny Nyguen, Logigear

Splice, bringing business to life, allowing data to fly.

